



Metropolitan Water Reclamation District of Greater Chicago

Press Release

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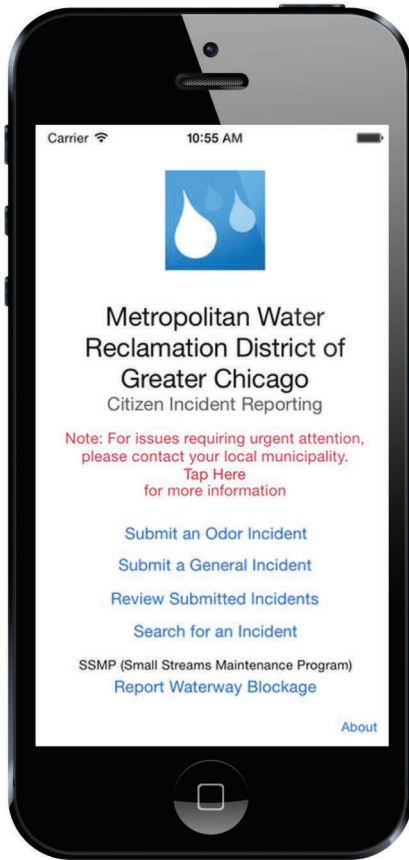
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For immediate release

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MWRD releases Incident Reporting App for Apple iOS devices



The MWRD's CIR app allows the public to report a variety of incidents from an iOS device.

As part of the Metropolitan Water Reclamation District of Greater Chicago's (MWRD's) ongoing effort of protecting our water environment, the MWRD has released a new mobile Incident Reporting application for Apple iOS devices. This is an extension of our on-line inci-

dent reporting application that was released to the public in May.

MWRD's CIR (Citizen Incident Reporting) app allows users to submit instances of odors and other environmental-related issues. Citizens within the MWRD's boundary may follow the app's simple wizard-based interface that prompts for specific information regarding the incident. Upon submittal, an Incident Number will be provided for future reference. MWRD system dispatchers monitor the CIR system continuously and examine each sent incident. During this investigation, submitters may use the app in conjunction with their Incident Number to review their incident's status and any findings.

"We are proud to have our own iPhone app, which will make it easy for people to report odors, waterway blockages, and other environmental-related issues," said MWRD Chairman of Finance Mariyana Spyropoulos. "Users can also review old incidents and search by incident. Now virtually anyone can help make a difference, and MWRD will be able to help more people, even faster."

App features allow users to:

- Identify the specific location of the incident by plotting an address and/or tapping a precise point on a map;
- Upload a picture taken directly on the iPhone's camera or already saved on the device;
- Receive email notifications as incidents are submitted and their status is updated;
- Search submitted incidents through Incident Number and the submitter's last name.

Other features include:

- Direct access to review incidents submitted on your iPhone;
- Links to MWRD's Small Streams Maintenance Program's mobile web site to report waterway issues (<http://clearstreams.org>).

To download the app, search for MWRD CIR in iTunes or click on the following link:

<https://itunes.apple.com/us/app/mwrdd-citizen-incident-reporting/id914049460?ls=1&mt=8>

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Our Water Environment: Take it personally.

Established in 1889, the MWRD (www.mwrdd.org) is an award-winning, special purpose government agency responsible for wastewater treatment and stormwater management in Cook County, Illinois.