

Metropolitan Water Reclamation District of Greater Chicago

Press Release

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For immediate release July 28, 2014

MWRD receives Excellence in Management Platinum award

	Certificate of Manage	
	PLATINUM	
	The National Association of Clean Water Agencies is pleased to present this honor to	
	Metropolitan Water Reclamation District of Greater Chicago, IL	
	in recognition of their commitment to excellence in utility management through the implementation of sustainable, successful programs that exemplify the attributes of an effectively managed utility.	
	NACWA Executive Director	Aulys Z. Friess NACWA Awards Committee Chair
	July 15, 2014	2014 - 2017 Honor Valid
	Date	

Metropolitan Water Reclamation District of Greater Chicago (MWRD) Executive Director David St. Pierre accepted the highest award level offered by the National Association of Clean Water Agencies (NACWA) on behalf of the MWRD during NAC-WA's summer conference and 44th annual meeting in Portland, Oregon earlier this month.

According to Kelly Brocato, NACWA's Director of Membership Development, the award represents "outstanding dedication to the implementation of sustainable, successful programs that exemplify the attributes of an effectively managed utility."

Launched in 2003, the Excellence in Management Program (EIM) acknowledges the significant

achievements of NACWA member agencies in the utility management arena. This program honors member agencies that have implemented and sustained, for a continuous three-year period, successful programs that address the range of management challenges faced by public clean water utilities in today's competitive environment.

In 2012, NACWA's EIM Program was enhanced with the incorporation of Platinum, Gold, and Silver recognition, reflective of the number of attributes an agency meets or exceeds. The MWRD's work met or exceeded the following attributes of utility excellence: product quality, financial viability, customer satisfaction, employee and leadership development, operational optimization, infrastructure stability, operational resiliency, community sustainability, water resource adequacy, stakeholder understanding and support; water resources recycling and stormwater management, pretreatment program, biosolids, and water quality protection on a watershed basis.

"We are proud to receive this honor," said Director St. Pierre. "We strive to optimize our equipment and processes while at the same time ensuring taxpayers receive the service they expect and deserve."

Director St. Pierre also served as a featured speaker during the "Collaboration, Partnerships and the Future of Clean Water" session. He discussed how it is important for utilities to look to traditional and non-traditional partners to address water management in the future.

"Water is a valuable resource which needs to be strategically managed," said MWRD President Kathleen Meany. "We all have a role to play, and as a clean water leader, the District is pursuing innovative partnerships and processes."

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Our Water Environment: Take it personally

Established in 1889, the MWRD (www.mwrd.org) is an award-winning, special purpose government agency responsible for wastewater treatment and stormwater management in Cook County, Illinois.