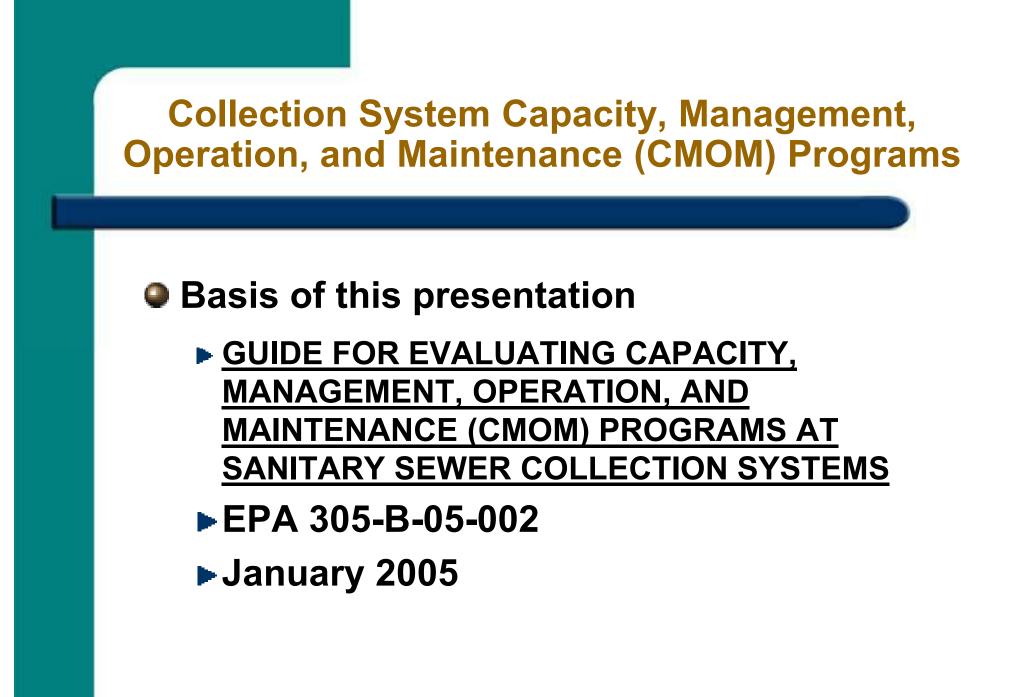
# Collection System Capacity, Management, Operation, and Maintenance Programs

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## **Collection System Management**

- Organizational Structure
- Training
- Internal Communication
- Customer Service
- Management Information Systems
- SSO Notification Program
- Legal Authority

## **Collection System Operation**

- Budgeting
- Monitoring
- Hydrogen Sulfide Monitoring and Control
- Safety
- Emergency Preparedness and Response
- Modeling
- Mapping
- New Construction
- Pump Stations

#### Equipment and Collection System Maintenance

- Maintenance Budgeting
- Planned and Unplanned Maintenance
- Sewer Cleaning
- Parts and Equipment Inventory

#### **Sewer System Capacity Evaluation -**

- Testing and Inspection
- Flow Monitoring
- Sewer System Testing
- Sewer System Inspection

## **Sewer System Rehabilitation**

#### Elimination of SSOs

- Reduce I/I
- I/I Reduction Strategy: Move from lowest to highest \$/gallon of I/I eliminated, in project scheduling ("pick the easiest fruit first")

## **Typical Documents to Review; Table Example, by one Permittee**

Capacity	Management	Operations	Maintenance
<ul> <li>Information relating to system capacity</li> <li>Performance data</li> <li>POTW Flow Records</li> <li>Capital improvement projects (CIP) plan (including funding and planned improvements)</li> <li>Collection system master plan</li> <li>Infiltration/Inflow studies</li> </ul>	<ul> <li>Organization chart(s) and chain of communication for reporting SSOs</li> <li>Program goals</li> <li>Staffing plans, crew assignments and schedules</li> <li>Job descriptions</li> <li>Sewer Use Ordinance, Grease Control Ordinance</li> <li>Legal authority establishing control of system equipment and its maintenance</li> <li>O&amp;M budget with cost centers for wastewater collection</li> <li>Recent annual report if available</li> <li>Management Policies and Procedures</li> <li>Information systems</li> <li>Training plan</li> <li>Training and certification records</li> <li>Public education materials</li> <li>Procurement process</li> <li>Policy and procedures for trenching, confined space, lockout tagout, PPE</li> <li>CMOM program audits</li> </ul>	<ul> <li>Detailed maps/schematics of the collection system and pump stations</li> <li>O&amp;M manuals</li> <li>Inspection strategy, forms, and records</li> <li>SSO reports detailing location, receiving water, volume, cause, start and stop date and time, system component, corrective action, and actions to mitigate impacts</li> <li>Safety manual</li> <li>Emergency response plan/SOP (awareness, notification, training, and emergency response)</li> <li>SCADA and other alarm system information</li> <li>Materials management program</li> <li>Vehicle management</li> <li>Overall map of system showing facilities such as pump stations, treatment plants, major gravity</li> <li>Odor and corrosion control strategy</li> <li>Root control program</li> <li>Sampling procedures</li> </ul>	<ul> <li>Routine reports regarding system O&amp;M activities</li> <li>Work order management system</li> <li>Maintenance tasks and frequencies</li> <li>Replacement parts inventory</li> <li>Performance measures for inspection, cleaning, repair, rehabilitation sewers, and force mains</li> <li>Preventive maintenance cleaning strategy</li> <li>Problem diagnosis records</li> <li>Repair, rehabilitation, replacement strategy for pipes and pump stations</li> <li>Record of citizen complaints and emergencies (normal hours and after hours)</li> <li>Notifications to public health agencies, NPDES authority, and other entities</li> </ul>

# EPA Web Pages; SSO and CMOM

General Web Page on SSO and CMOM (show page): <a href="http://cfpub.epa.gov/npdes/sso/featuredinfo.cfm">http://cfpub.epa.gov/npdes/sso/featuredinfo.cfm</a>

CMOM Self Assessment Checklist (show page): http://www.epa.gov/npdes/pubs/cmomselfreview.pdf

Guide for Evaluation Capacity, Management, and Operation, and Maintenance (CMOM) Programs at Sanitary Sewer Collection Systems (show page):

http://www.epa.gov/npdes/pubs/cmom\_guide\_for\_collect ion\_systems.pdf



#### Thanks for your attention